

Compass Practice Transformation Network (PTN)
ND – Partner Learning Community
Agenda and Presenters

8:00 AM Registration

8:30 AM Welcome & Introduction

8:45 AM State of the Union – Year 1 Results

Tom Evans, MD, President/CEO, Iowa Healthcare Collaborative, Des Moines

The Centers for Medicare & Medicaid Services have launched numerous programs and models to help healthcare providers achieve large-scale transformation while striving to help clinicians move from volume-based to value-based patient-centered healthcare services. Dr. Evans will discuss Transforming Clinical Practice Initiative (TCPI) Year 1 results and additional large-scale transformation initiatives.

- Discuss TCPI and next steps for clinicians and practices.
- Recognize how these collaborative programs will affect quality improvement and facilitate whole-system transformation.
- Explain the power of aims-based collaborative learning to achieve new levels of performance.

9:45 AM Voices from the Field

10:00 AM Break

10:15 AM Engaging the Person and Family in Diabetes Care

Susan Brown, MPH, CPHIMS, Health IT Director, Telligon, West Des Moines

Person and Family Engagement (PFE) is at the core of true healthcare transformation and will soon be measured by CMS. Learn practical ways to integrate PFE concepts into your practice by hearing from TCPI national faculty and a real-life patient perspective.

- Describe the most recent PFE updates and expectations from CMS, including new metrics.
- Describe a patient's perspective on successful diabetes management in today's healthcare system.
- Recognize practical steps that a practice can take to implement PFE concepts.

- 11:15 PM** **Patient and Provider Concerns**
Dan Friedrich, Director of CAHIT
- 12:15 PM** **LUNCH**
Reminder: Lunch indicated as an on-you-own or attendee self-purchase meal break.
- 1:15 PM** *Don Klitgaard, MD, Faculty, Iowa Healthcare Collaborative, Des Moines*
- 2:00 PM** **MIPS Calculator**
Holly Arends, Great Plains QIN
- 2:45 PM** **Closing Remarks**
Dan Friedrich, Director of CAHIT
Next Steps, Moving Forward
- 3:00 PM** **Closing Remarks & Adjournment**

Meet the Presenter



Tom Evans, MD, is president and CEO of the Iowa Healthcare Collaborative. He practiced family medicine for 13 years and served as chief medical officer for UnityPoint Health. Dr. Evans has served on the board for the National Patient Safety Foundation and on the delegations for both the American Medical Association and the American Academy of Family Physicians. He served as president of both the Iowa Medical Society and the Iowa Academy of Family Physicians. Dr. Evans is a faculty member with the Institute for Healthcare Improvement, the College of Medicine at Des Moines University and the College of Public Health at the University of Iowa.

Susan Brown, MPH, CPHIMS, Health IT Director, Telligen, West Des Moines



Dan Friedrich is the Executive Director of the Center for Advancement of Health Information Technology (CAHIT) at Dakota State University. Dan is a Certified Information Systems Security Professional with more than 30 years of experience in information assurance and adult technical instruction. Prior positions include Director of Technology Support Services at DSU, Data Network Administrator for the College of Engineering at SDSU, and Data Systems Instructor for the US Navy. Dan regularly speaks at Dakota State University offerings as well as at conferences as a privacy/security expert. Dan is based in Madison, SD and is widely regarded as an expert in network privacy and security issues.



Don Klitgaard, MD



Holly Arends has enjoyed a 20 year career in healthcare. She has built her skillset from several different areas of the healthcare community. The highlight of her career is time spent working as Clinical Research Specialist, Director of Quality Management, Risk Manager and CEO of her own Quality Consulting business. She is a change agent in South Dakota and has a strong passion for assisting rural and frontier provider practices.