

Quality in Action Grant



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Quality in Action Grant

- Objective 6 Measure 2
- Coordination of Care
- Secure Electronic Messaging

Building Exemplar Practices

- Increase use of the interoperability functions of Primesuite to provide direct access to pt/clinician messaging, results, medication list, appointment scheduling and patient education documents.

Building Exemplar Practices

- Identify the functions of the Myhealthrecord.com and work with vendor to achieve highest level of functionality.
- Educate staff to portal features and information requirements to establish accounts
- Establish & implement access points for patients – i.e. kiosks, help desk

Building Exemplar Practices

- Hold promotional period in clinic, mailing etc.
- Measure the improvement in portal use and increased provider/patient communication.

Goals

- Increase the total portal accounts by 30%
- Increase the use of secure messaging to 5%

Roadblocks

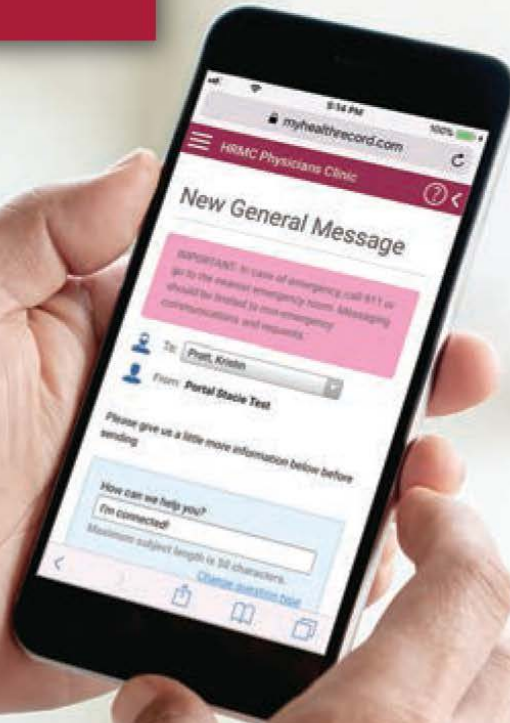
- ❑ EHR portal does not run on it's own server
- ❑ Lack of Instruction from vendor
- ❑ Selling of the portal process to patients
- ❑ Dashboard off-line until June

Success

- Staff engagement
- New education materials
- Mini promotions



**My Health
Record**



**Sign up
+ Log in
+ Message us**

\$5 Huron Bucks*

Following your visit today, you will receive an email invite to create your My Health Record portal account. After you have created your portal account, send your provider a secure message saying "I'm connected!" and we'll mail you \$5 in Huron Bucks. It's that easy!

* Offer limited to first 100 portal users who create an account and send a message by May 31, 2019.



Anytime, Anywhere. Managing your health care has never been so easy!

My Health Record enables you to:

- ✓ Access your medical chart 24/7
- ✓ Securely message with your doctor/nurse
- ✓ Track medications
- ✓ Request prescription renewals
- ✓ Request appointments
- ✓ Faster registration
- ✓ Access to patient education about medical conditions

You will receive an email invite to create your portal account within 24-48 hours. If you do not receive the email invite, be sure to check your junk/spam folders.

To register, click the link in the email and enter your name as exactly written below:

First Name _____

Last Name _____

If you have any questions regarding My Health Record, please call (605) 353-7660.

Note: To have the best user experience within the portal, we recommend using a Chrome browser.

Summary

Continue promotion

Turn new process into the daily process