Quality in Action Grant

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COMPASS
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healthPOINT
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HRMC Huron Regional Medical Center
Quality in Action Grant

- Objective 6 Measure 2
- Coordination of Care
- Secure Electronic Messaging
Building Exemplar Practices

- Increase use of the interoperability functions of Primesuite to provide direct access to pt/clinician messaging, results, medication list, appointment scheduling and patient education documents.
Building Exemplar Practices

- Identify the functions of the Myhealthrecord.com and work with vendor to achieve highest level of functionality.
- Educate staff to portal features and information requirements to establish accounts
- Establish & implement access points for patients – i.e. kiosks, help desk
Building Exemplar Practices

- Hold promotional period in clinic, mailing etc.
- Measure the improvement in portal use and increased provider/patient communication.
Goals

- Increase the total portal accounts by 30%
- Increase the use of secure messaging to 5%
Roadblocks

- EHR portal does not run on it’s own server
- Lack of Instruction from vendor
- Selling of the portal process to patients
- Dashboard off-line until June
Success

- Staff engagement
- New education materials
- Mini promotions
Sign up + Log in + Message us

$5 Huron Bucks*

Following your visit today, you will receive an email invite to create your My Health Record portal account. After you have created your portal account, send your provider a secure message saying “I’m connected!” and we’ll mail you $5 in Huron Bucks. It’s that easy!

* Offer limited to first 100 portal users who create an account and send a message by May 31, 2019.
My Health Record

**Anytime, Anywhere. Managing your health care has never been so easy!**

My Health Record enables you to:
- ✓ Access your medical chart 24/7
- ✓ Securely message with your doctor/nurse
- ✓ Track medications
- ✓ Request prescription renewals
- ✓ Request appointments
- ✓ Faster registration
- ✓ Access to patient education about medical conditions

You will receive an email invite to create your portal account within 24-48 hours. If you do not receive the email invite, be sure to check your junk/spam folders.

**To register, click the link in the email and enter your name as exactly written below:**

First Name ____________________________________________

Last Name ____________________________________________

If you have any questions regarding My Health Record, please call (605) 353-7660.

*Note: To have the best user experience within the portal, we recommend using a Chrome browser.*
Summary

Continue promotion

Turn new process into the daily process